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Personal Data/Information:

Date of Birth: 11.09.1959
Civil Status: **Married**
Nationality: **Swiss/Thai**
Languages: English Fluent
French Beginner
German Basics
Interests: Sport (Tennis), Web Design, Cooking, Reading

Education & Training

- Master of Science, Operational Research
National Institute of Development Administration (NIDA), Bangkok, Thailand

- Bachelor of Science (Economics)
Kasetsart University, Bangkok, Thailand

Courses (with diplomas if appropriate) **attended during career:**

- SAP R/3 SD (Certified)
- SAP R/3 Business Connector
- Oracle Financial (Inventory, Procurement)
- MIMS III, Material Management
- Maximo, Plant Maintenance

Profile/Competencies

- Working as a Consultant since 1990, implementing software package e.g. MIMS III, Oracle. Since 1996, working as a SAP Logistics Consultant and Business Analyst. Participated in SAP implementation projects, including analysis, design, configuration/customization and testing SD and MM modules, for several local and multinational organizations in various sectors as mentioned below:

Orange	Telecommunications
Roche Vitamin	Pharmaceutical
SwissAir	Transportation Services
IBM	Hi tech Manufacturing
Behn Meyer	Chemical / Distributor
BASF	Chemical / Distributor
- 15 years experience in logistics business processes in manufacturing, distribution and services. Worked as a logistics manager and logistics consultant identifying, defining and implementing logistics process improvements.
- Various experiences in management positions ranging from team leader, project manager and department/platform manager

Key Strengths

- In-depth knowledge and hand-on configuration/customization of SD and MM.
- Strong understanding of the integration requirements for supply chain process.
- Strong business background understanding from both working as a logistics specialist implementing SAP R/3 and from previous experiences working as a logistics manager.
- In-depth knowledge of implementing complex systems in a multinational organization, including project management issues.
- Good analytical skill with well developed planning, interpersonal and communication skills.

Professional Experience

Company: Business Application SA (Switzerland)

Position held: Senior Logistics Consultant

Dates: April 2005 – Present

I was assigned to working as a Senior Logistics consultant at Orange Communication SA. I work on several projects as well as providing third level support. My main tasks include:

- Reviewing business requirements from users
- Develop feasibility study
- Configuring/customizing SD module based on users' requirements
- Define interface specification between (among) SAP and internal/external systems
- Project management
- Providing third level support

Currently, I am working on the SAP transformation project. The goal of the project is to review the existing implementation and processes and re-implement new SAP solution. Orange planned to move from EPR 2005 version to the SAP retail solution.

Company: Nestle (Vevey, Switzerland)

Position held: Business Application Specialist

Dates: Jan 2005 – Dec 2005

Working on GLOBE project, rolling out SAP implementation to Nestle markets around the world.

As a business application specialist, I am responsible for GLOBE template especially for pricing and rebate. My tasks include:

- Reviewing FITGAP from the markets and providing recommendations
- Configuring/customizing SD module based on markets' requirements
- Providing third level support
- Involving in some special projects, which include designing and implementing a global solution for that particular projects
- Developing project documents e.g. configuration document, training manual
- Providing knowledge on a specific subject (rebate process) to the markets.

Company: Orange Communication SA (Lausanne, Switzerland)

Position held: ERP Manager

Dates: Jan 2001 – December 2004

Managed and implemented several SAP projects and enhancements especially in Logistics area. My main achievements on internal projects (feasibility studies, analysis, design, configuration/customizing, testing, implementation) were:

- SAP Interface with other systems (e.g. WinCash (Point of Sales system), SLS (Commissioning system) COSS Warehousing system)

Tasks included

- Designed and specified interfaces between SAP FI/MM/SD using BAPIs and IDOCs.
- Configured SD and MM module
- Tested and deployed to production.
- New Pricing Structure
 - Reviewed, designed and implemented a new selling pricing structure for Orange, which enabled Orange to identify subscription acquisitions, subscription retention, promotion contribution, B2B offer and channel rebates for each business partner.
- Developed several prototypes in order to position SAP modules and functionality as a preferred solution for sales, logistics, finance and controlling, human resources department, e.g.:
 - SAP PS for project management and reporting functionality
 - SAP Employee Self Services for Time Sheet management
 - SAP Customer Relationship Management
 - SAP BW (feasibility study)
- Implemented Customer Interaction Center (Telesales) using MySAP CRM solution
 - Developing functional specification
 - Defined the data for initial load
 - Configuring the initial load for master data and transactional data
 - Configuring the Customer Interaction Center

My team lead tasks included managing the ERP solution team, the external consultants as well as the outsourcing partner responsible for SAP system maintenance and development. I planned and managed SAP platform budget and set-up ERP strategy.

Company: PriceWaterhouseCoopers (Zurich, Switzerland)

Position held: Principal Consultant **Dates: April 1998 – November 2000**

I worked on several international projects in the health and aviation industry. I undertook variety of roles on consulting assignment ranging from Project Manger to Logistics Specialist, implementing SAP R/3 and Procurement solution (ARIBA ORMS) as well as business improvement. I roles included analysis, design, configuring, testing, deployment and training.

- Swiss Air, as a SD specialist migrating SAP R/2 to SAP R/3.
- Swiss Air, as a Project Manager, managing Y2K Interface
- Swiss Air, as a Logistics specialist, implementing eProcurement solution as well as defining interfacing with SAP
- Roche Vitamin, as a SD Team Leader, upgrading R/3 from 3.1 H to 4.6 B as well as implementing new requirements

Company: PriceWaterhouse (Bangkok, Thailand)

Position held: Principal Consultant **Dates: Jan 1993 – March 1998**

During this time, I worked on several projects and assisted in business development activities. I served clients in a number of industries, both private and public sector, local and multi-national. I undertook variety of roles on consulting assignment ranging from Team Leader to Logistics Specialist implementing SAP software and other software products (Oracle Financial System) as well as doing business process re-design work.

For SAP implementation, I implemented SAP R/3 for following clients, which included reviewing the AS-IS (current) process, identifying gaps for sales & distribution processes and reports, developing To-Be processes and presented solution to the client. I have strong experience in configuration or customization especially for SD and MM module. I also identified interface between SAP and other client's legacy systems.

- IBM SDD, as a SD Specialist roll-out the SAP R/3 for IBM in Thailand
- Benh Meyer (Thailand), as a Logistics Team Leader, implementing SAP R/3
- BASF, as a Logistics team member, involved in the software evaluation through implementation of SAP R/3
- Shell Asean, as a SD team member, develop a conceptual design for the implementation of SAP R3 in Thailand, Singapore, Malaysia and Philippines.

Company: Sinobrit Limited (Bangkok, Thailand)

Position held: Senior Consultant

Dates: 1990 – December 1992

As a Senior Consultant and Material Management Team Leader, I provided expertise for a number of client projects such as: development and implementation of Business and Manufacturing Software applications for Material Control and Procurement.

I prepared a detailed plan, developed the data conversion strategy and identified mandatory files and the data to be converted. I worked with the users to identify and confirm user requirements and development of the required features. I performed the full acceptance as well as user training.

Company: Ericsson Thai Networks Limited (Bangkok, Thailand)
Position held: Logistics Manager **Date: 1988 - 1990**

I joined as a Head of Logistics and was promoted to Logistics Manager. I managed 17 staff in the Materials, Purchasing and Store Sections to ensure the smooth and efficient operation. I designed and developed a computerized system to control the issue requisition and procurement process for high cost materials, set up a procedure to tightly control the usage of raw material at 6 sub-contractors' sites. I planned, managed and controlled budget of logistics department as well as staff recruitment and evaluation.

Company: SKF (Thailand) Limited (Bangkok, Thailand)
Position held: Logistic Executive **Date: 1987 - 1988**

The company was newly opened and as Logistics Executive I was involved in setting up the Logistics Functions. I designed an efficient layout of the large warehouse, established the operational function and responsibilities for customer service, advised store supervisor on efficient scheduling of goods delivery to customers. I worked closely with shipping company on incoming shipments and clearing, receiving. In term of the system, I determined the inventory management parameters including re-order point, re-order quantity, requirements forecasting (usage based), and physical inventory.

Company: AT&T Microelectronic (Thailand) Company Limited (Bangkok, Thailand)
Position held: Material Scheduler **Date: 1986 - 1987**

As a material scheduler, my areas of responsibility were managing the day-to-day operation of the inventory department, particularly on replenishment, expediting and stock control. I participated in material system development including the following -identify system requirement; define stock code structure, calculated initial ROP, ROQ and safety stock.

Company: Consortium Program (Bangkok, Thailand)
Position held: ESL Teacher **Dates: 1984**

The Consortium Program provided Cultural Orientation, English as a Second Language Courses and Pre-Employment Training to Indo-Chinese refugees bound for settlement in the USA. Work performed included preparation of training materials and conducting the day-to-day training course

Company: Honda Cars Thailand Limited (Bangkok, Thailand)
Position held: Production Trainee **Dates: 1983 – 1984**

As Production Trainee, I performed the following tasks

- Study and understand the production process and assembly lines
- Understand the use of components and spare parts
- Be trained on preparing a Production Schedule